



## Monthly Massage Membership Guidelines

1. As a courtesy to our chemically sensitive clients and staff, please do not use scented or odor-producing products (perfumes, colognes, tobacco, etc.) on the day of your massage appointment.
2. To keep our massage rooms pleasant and odor-free, please be showered and sweat-free before your massage sessions.
3. Please arrive 10-minutes before your scheduled massage therapy appointment. Arriving late will cheat you of your precious massage minutes. Please remember, for us to offer the same quality of service to all of our massage therapy clients, each session must end on-time, regardless of how late it begins.
4. All massage therapy sessions include 3-minutes for dressing/undressing time, according to the following schedule: 30 minute appointment (3 minutes dressing, 27 minute massage); 60 minute appointment (3 minutes dressing, 57 minute massage) | 90 minute appointment (3 minutes dressing, 87 minute massage).
5. Massage Cancellation policy: if you must cancel or reschedule your massage therapist appointment, please advise us 8-hours in advance so another client may have the opportunity to use that time, and to avoid the \$25 massage therapy appointment cancellation fee. You understand that each appointment cancellation fee will be automatically charged to your account information on file, and that all appointment cancellation fees are *in addition to* your normal membership fee. All memberships are based on monthly debit or annual prepayments only.
6. Unused Massages: All massages are to be used within 90 days from the date they are credited. (You have approximately 3 months to use the massage minutes). Massage minutes not used will be forfeited. **Important** : the newest credited massages minutes are always debited first, followed by the next recently credited minutes (you must use current massage minutes before accessing previous month's massage minutes).
7. No cash or credit refunds for unused services. The membership is month-to-month. You may cancel your membership at anytime with a written notice submitted 15 days before your draft date.
8. All memberships are non-transferable. Membership pricing listed is for an individual member only.
9. Christina Miranda Massage reserves the right to cancel client's memberships at any time without cause.
10. All Monthly Massage memberships are for symptom-free maintenance care and cannot be used for treatment of symptoms as the result of auto accident, work injury, or any other acute or recent trauma or injury.
11. I will report any changes in my health status to Christina Miranda Massage staff before undergoing a massage. I will not hold Christina Miranda responsible for any health related concern that arises due to an undisclosed health condition.
12. All membership use is based on appointment and current hours of operation of Christina Miranda Massage.

Name Printed: \_\_\_\_\_

Witness: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_